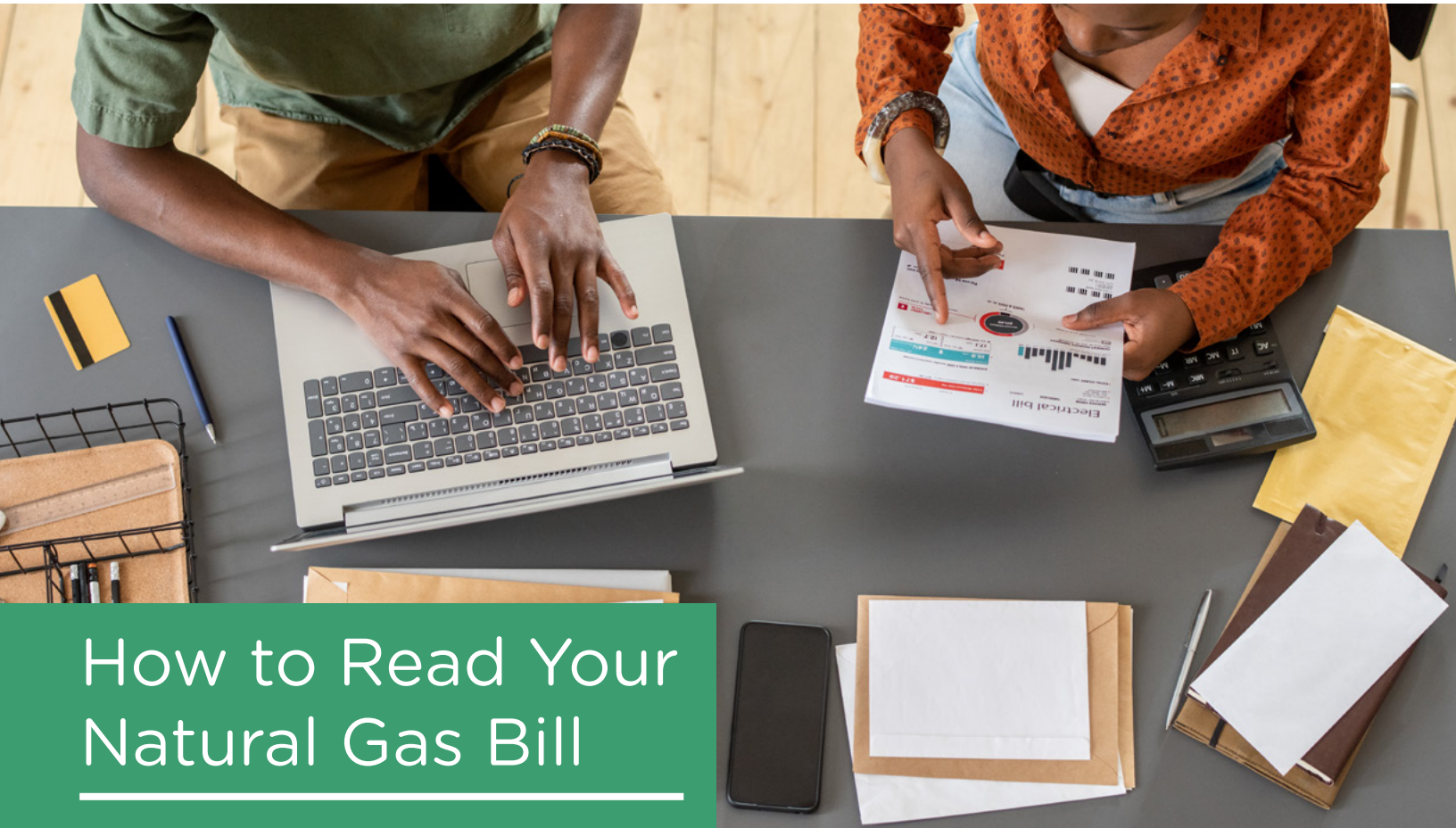




ELEVATE



How to Read Your Natural Gas Bill

A natural gas utility bill can be a confusing document, with lots of charges that are difficult to understand and often add up to large amounts. Here we break down what each of these charges mean so that you can feel more in control of your future bills.

What is a Therm?

The first thing to know is what a *therm* means. A *therm* is a measure of heat energy and is used to represent the natural gas you use at home (it's kind of like a kilowatt-hour, which is another measure of energy used to measure electricity). To think of it another way, burning around 100 cubic feet of natural gas will produce one therm of energy.

Most portions of your bill are based on the number of therms you use in a billing cycle.

The natural gas meter in your home measures the number of therms you use each month.

The Big Five Charges on Your Gas Bill

There are five main charges on a Peoples Gas bill:

1. Customer Charge
2. Delivery Charge
3. Storage Service Charge
4. Gas Charge
5. Qualified Infrastructure Plant Charge

1. CUSTOMER CHARGE

This fee covers the utility's fixed service costs, such as billing and meter readings. This charge is always on your bill no matter how much gas you're using; it's the same every month. The Customer Charge for People's Gas has been \$35.51 a month since 2020, which may be a large portion of your total bill (like during the summer when you are not using your heat) or a small one, depending on how much gas you are using.

Flip over ►



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2. DELIVERY CHARGE

This is the cost the utility charges you for delivering gas to your house. This charge is always on your bill, but will change each month depending on how much gas you use. In April 2022 the charge is about 19 cents per therm used. This price per therm hasn't changed much since 2020.

3. STORAGE SERVICE CHARGE

This is what the utility charges you for storing your gas supply. Like the Delivery Charge, it also changes each month depending on how much gas you use. The cost per therm is much lower than the Delivery Charge - in Spring 2022, it is only 4 cents per therm. Although this is low, it's actually an 11% increase from last year.

4. GAS CHARGE

This is what the utility charges you for the gas you use. This cost can change quite a bit every month depending on two factors - how much gas you used, and the current cost of gas. The Peoples Gas cost of gas per therm has gone up considerably

over the past couple years. For instance, it increased from 24 cents a therm in October of 2020 to 73 cents a therm in October of 2021. This means that even if you used the same amount of gas both years, your Gas Charge would go up by 204%.

5. QUALIFIED INFRASTRUCTURE PLANT CHARGE

This last charge is a percentage added to your bill to cover infrastructure like replacement of pipes or underground natural gas facilities. Because this is a percentage, the actual charge will vary from bill to bill as your usage goes up or down. Additionally, the percentage itself can change each month. To learn more about this charge from the Citizens Utility Board, [click here](#).

Smaller Charges and Taxes

In addition to the five main charges to your gas bill, there are additional fees and taxes that will show up. These are much smaller charges and won't make up the bulk of your bill. The Energy Efficiency Program charge, for instance, is charged per therm but tends to only be a couple dollars on your bill.

Learn More From Elevate!

Our Community Resource team is available to talk through any questions you have about your gas bill. We can also help you find payment assistance programs and energy efficiency opportunities to lower your gas bills in the future. Contact us at **833-204-1992** or visit **ElevateNP.org/Community-Resources** to see more ways to get in touch.

| Bill Date | Account Number | Next Meter Read Date | Amount Due | Payment Due Date |
|------------|----------------|----------------------|------------|------------------|
| 04/06/2022 | | 05/02/2022 | \$140.62 | 04/28/2022 |

Customer Name
 Service Address

Activity Since Last Bill

| | | |
|------------|-----------------------|-----------|
| 03/04/2022 | Previous Balance | \$177.98 |
| 03/07/2022 | Payment | -\$177.98 |
| | Balance | \$0.00 |
| | Total Current Charges | \$140.62 |
| | Total Current Balance | \$140.62 |

Number of therms = how much gas you used this month.

Gas Service

Rate 1 - Small Residential Heating

Meter P2450614

| | |
|---------------------------|--------|
| Actual Reading 03/31/2022 | 620 |
| Actual Reading 03/01/2022 | -531 |
| Total Gas Use | 89 CCF |

89 CCF x 1.051 BTU = 93.5 Therms

1 Delivery Charges

Customer Charge \$35.51

2 Distribution Charge 93.5 Therms at \$0.19477 \$18.21

3 Storage Service Charge 93.5 Therms at \$0.03802 \$3.55

4 Gas Charge 93.5 Therms at \$0.60080 \$56.17

Energy Efficiency Program 93.5 Therms at \$0.01660 \$1.55

Environmental Charge 93.5 Therms at \$0.01010 \$0.94

UEA - Gas Cost Adjustment 2.88% of \$56.17 \$1.62

Tax Cost Adjustment -\$1.38

5 Qualified Infrastructure Plant Charge 21.37% of \$54.11 \$11.56

Taxes

Chicago Municipal Tax 8.24% of \$127.73 \$10.52

State Tax 0.1% of \$127.73 \$0.13

State Gas Revenue Tax 93.5 Therms at \$0.024000 \$2.24

Subtotal: \$140.62

Gas Service Total: \$140.62

Messages

Spring is the time for landscaping and home improvement projects. Before you dig, always call to have your underground utilities located.

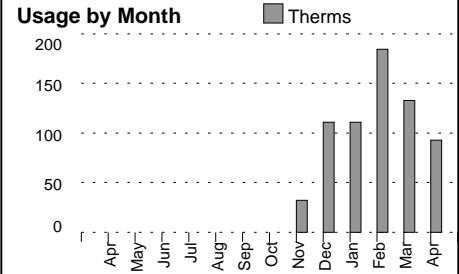
View your bill online anytime in My Account. Visit our website to sign up.

We continue to closely monitor the situation surrounding COVID-19. As an essential service provider, we are committed to the safety of our employees and customers while providing the energy you depend on. Visit peoplesgasdelivery.com to learn more.

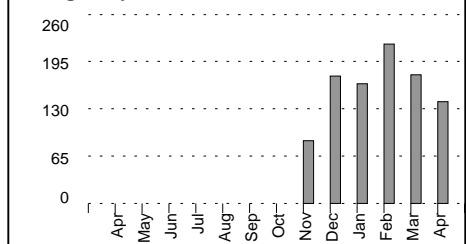
Account Summary
 Bill Period: 03/02/2022 to 03/31/2022

| | Apr 2022 | Mar 2022 |
|------------------|----------|----------|
| Billing Days | 30 | 28 |
| Avg Temp | 40°F | 27°F |
| Heating Deg Days | 746 | 1063 |
| Cooling Deg Days | 0 | 0 |
| Therms Used | 93.5 | 133.5 |
| Avg Therms / Day | 3.1 | 4.8 |
| Utility Gas Cost | \$0.61 | \$0.60 |

Graphs



Charges by Month



ACCOUNT NUMBER: [REDACTED] INVOICE: 4094508123 Page 1 of 1 WEC_PDF_Out 2490 {1}



Please return this stub with your payment.

ACCOUNT NUMBER: [REDACTED]

Amount Due By 04/28/2022 \$140.62

A 1.5% late fee may be charged on any unpaid balance

Please write your account number on your check

Amount Enclosed

I want to pledge \$1 per month to the Share the Warmth program, which helps pay energy expenses for those in need. I've added \$1 to my payment.

Peoples Gas
 PO Box 6050
 Carol Stream IL 60197-6050

